

AMENDMENT UNDER 37 C.F.R. § 1.111
Application No.: 10/807,009

AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions and listings of claims in the application:

LISTING OF CLAIMS:

1. *(Currently Amended)* A method of determining user interactions comprising the steps of:
 - determining speech information;
 - determining discourse functions and prosodic features in the speech information;
 - determining a predictive interaction model; and
 - determining an interaction turn based on the predictive interaction model and the determined discourse functions and prosodic features, wherein the discourse functions are determined based on a theory of discourse analysis, the theory of discourse analysis being at least one of: the Linguistic Discourse Model, the Unified Linguistic Discourse Model, Rhetorical Structures Theory, Discourse Structure Theory and Structured Discourse Representation Theory.
2. *(Original)* The method of claim 1, in which the discourse functions are determined from automatically recognized speech information.
- 3.-4. *(Cancelled)*
5. *(Original)* The method of claim 1, further comprising the step of scheduling an

AMENDMENT UNDER 37 C.F.R. § 1.111
Application No.: 10/807,009

interaction event based on the turn prediction.

6. *(Original)* The method of claim 1, in which the prosodic features include at least one of: a silence preceding a discourse functions; a silence following a discourse function; rate of speech; pitch frequency; changes in pitch frequency and volume.

7. *(Currently Amended)* A method of determining a predictive interaction model comprising the steps of:

determining a training corpus of turn annotated speech information;

determining discourse functions and prosodic features associated with the turn information; and

determining a predictive interaction model based on the discourse functions, the prosodic features and the turn information, wherein the discourse functions are determined based on a theory of discourse analysis, the theory of discourse analysis being at least one of: the Linguistic Discourse Model, the Unified Linguistic Discourse Model, Rhetorical Structures Theory, Discourse Structure Theory and Structured Discourse Representation Theory.

8. *(Currently Amended)* The method of claim 7, in which the predictive interaction model is determined based on at least one of machine learning, decision tree, Naive Nave Bayes, rules and statistics.

AMENDMENT UNDER 37 C.F.R. § 1.111
Application No.: 10/807,009

9. *(Cancelled)*

10. *(Currently Amended)* A system for determining interactions comprising:
an input/output circuit for retrieving recognized speech and prosodic features;
a processor that determines speech information; and discourse functions and prosodic
features in the speech information; determines a predictive interaction model; and determines an
interaction turn based on the predictive interaction model and the discourse functions and
prosodic features, wherein the discourse functions are determined based on a theory of discourse
analysis, the theory of discourse analysis being at least one of: the Linguistic Discourse Model,
the Unified Linguistic Discourse Model, Rhetorical Structures Theory, Discourse Structure
Theory and Structured Discourse Representation Theory.

11. *(Original)* The system of claim 10, in which the discourse functions are determined from
automatically recognized speech information.

12.-13. *(Cancelled)*

14. *(Original)* The system of claim 10, in which the processor also schedules an interaction
event based on the turn prediction.

15. *(Original)* The system of claim 10, in which the prosodic features include at least one of:

AMENDMENT UNDER 37 C.F.R. § 1.111
Application No.: 10/807,009

a silence preceding a discourse functions; a silence following a discourse function; rate of speech; pitch frequency; changes in pitch frequency and volume.

16. *(Currently Amended)* Computer readable storage medium comprising: computer readable program code embodied on the computer readable storage medium, the computer readable program code usable to program a computer to determine interactions comprising the steps of:

determining speech information;

determining discourse functions and prosodic features in the speech information;

determining a predictive interaction model; and

determining an interaction turn based on the predictive interaction model and the determined discourse functions and prosodic features, wherein the discourse functions are determined based on a theory of discourse analysis, the theory of discourse analysis being at least one of: the Linguistic Discourse Model, the Unified Linguistic Discourse Model, Rhetorical Structures Theory, Discourse Structure Theory and Structured Discourse Representation Theory.

17. *(Original)* The method of claim 1, in which the speech information is at least one of: verbal natural language information and non-verbal natural language information.

18. *(Original)* The method of claim 17, in which the non-verbal information is at least one of: sign language gestures, pen gestures, hand gestures, body gestures and facial gestures.

AMENDMENT UNDER 37 C.F.R. § 1.111
Application No.: 10/807,009

19. *(Original)* The method of claim 7, in which the speech information is at least one of: verbal information natural language and non-verbal natural language information.

20. *(Original)* The method of claim 18, in which the prosodic features include at least one of: facial expressions, gesture velocity, and gesture force.